

Credit Cards Services Through 19700 IVR

Card Activation & PIN Creation
(For New Credit Cards)

Unblock PIN Code
(PIN codes entered incorrectly
more than 3 times)

Reissue New PIN Code
(Forgotten PIN Codes)

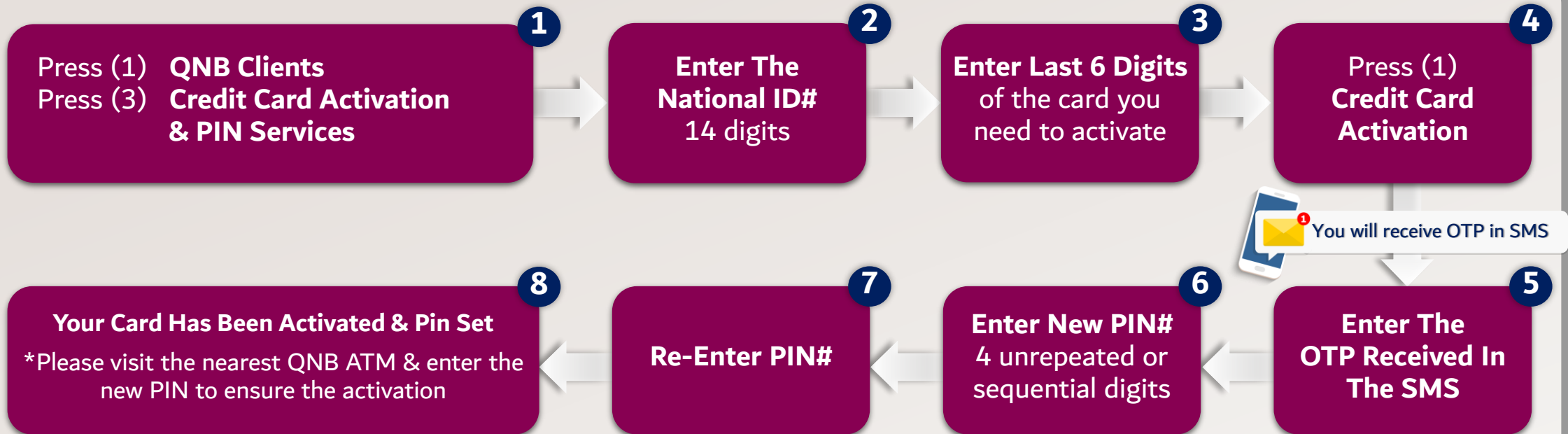
To complete the request you will need:

1- The registered mobile number

2- Your National ID number (14 Digits)

3- The last 6 digits on the credit card

New Card Activation & New PIN Creation In One Call Through 19700 IVR



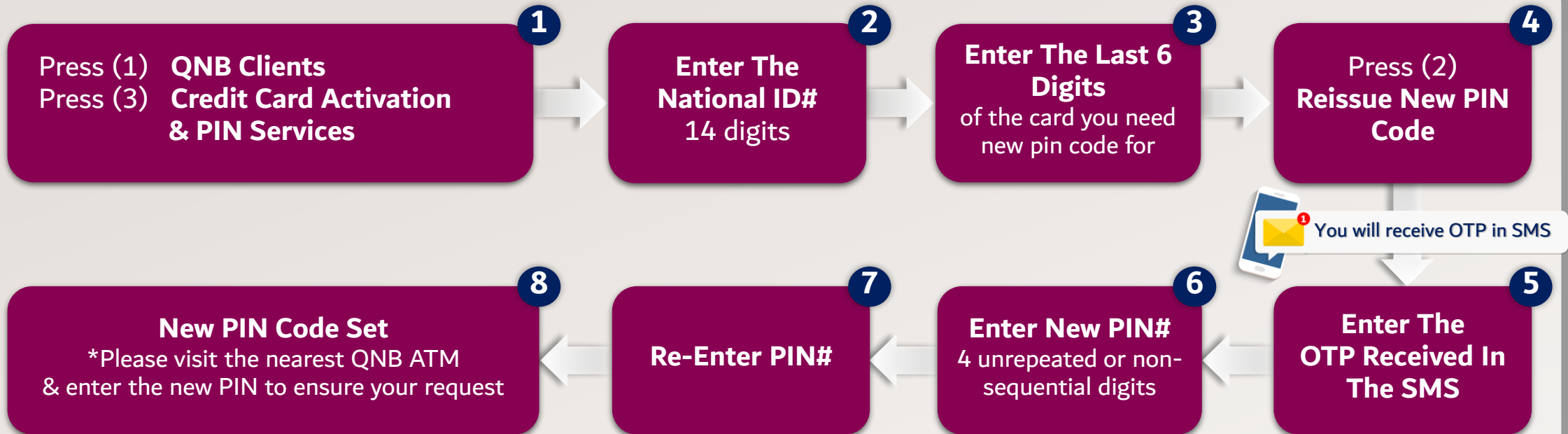
- The OTP will be sent to the registered phone number in the bank
- The OTP received in the SMS is valid during the call only

Unblock PIN Code Through 19700 IVR



- The OTP will be sent to the registered phone number in the bank
- The OTP received in the SMS is valid during the call only

Reissue New PIN Code Through 19700 IVR



- The OTP will be sent to the registered phone number in the bank
- The OTP received in the SMS is valid during the call only